AAFES Contingency Capabilities

Strategic Planning & Partnerships - Contingency Operations

LTC Curtis Kinnard
Mr. Kent Forsch

"We Go Where You Go"

Contingency Mission

- ✓ Support for natural and manmade disasters, military exercises, peace keeping operations, and wartime operations when requested by military commands or when tasked by DOD
- ✓ To serve as the liaison between AAFES and military commands and provide unclassified operational military information to the company as a whole to allow better support of military operations
- ✓ To interface with other directorates in AAFES to coordinate comprehensive uninterrupted support for all contingency operations

Strategic Partnerships Goals

- ✓ AAFES Contingency Plans supports our Military Troops exercises, deployments, and disaster relief missions CONUS and OCONUS with Retail/Services/Fast Food Support

- ✓ Class VI, basic personal comfort items, to other services – to increase quality of life while they're away from home station

- ✓ Establish Strategic Partnerships with Major Military Commands and being part of the planning process
  - ➔ Joint Staff
  - ➔ Combatant Commands
  - ➔ US Army Reserve Command
  - ➔ Air Force Commands
  - National Guard Bureau
  - US Army Forces Command
  - Army Staff

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Tactical Support Options

- **Mobile Field Exchange (MFE)**
  - AAFES operated
  - Deployed within 48 hours of approved request (CONUS)
  - AAFES-supplied merchandise & operating supplies /equipment
  - Satellite IT capability (new model)
  - Supports disaster relief efforts and contingencies …anytime, anywhere

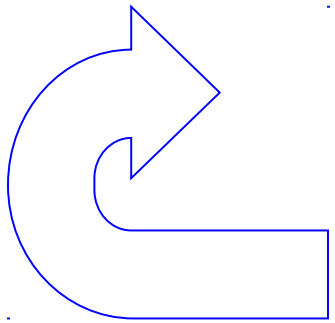
Exercise / Disaster Relief Support

- **Exercise/Disaster Support (CONUS)**
  - Command Request to AAFES Contingency Plans
  - At least 500 US Troops
  - Requesting Unit Provides Life Support (AAFES Associates)
  - Requesting Unit Provides Power/Fuel Support

- **Exercise/Deployments (OCONUS)**
  - Command Request to AAFES Contingency Plans
  - At least 500 US Troops
  - Requesting Unit Provides Life Support (AAFES Associates)
  - Requesting Unit Provides Power/Fuel Support
  - All Logistic Support (Personnel, Equipment on TPFDD)
  - Requested Unit Provides Force Protection and Security

Haiti Request Procedures

- Location
- Date Required
- # Troops
- Type Support
- Ability to sustain



AAFES

Command

USSOUTHCOM

- Command must have funding capabilities to request AAFES support

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Sample Request

REQUESTING HEADQUARTERS
MSC ADDRESS

(OFFICE SYMBOL) DATE

MEMORANDUM THRU (Appropriate Command)

MEMORANDUM FOR: Commander, Army and Air Force Exchange Service (AAFES)

SUBJECT: Request for AAFES Mobile Field Exchange (TFE) Support

1. List support requested (Mobile Field Exchange)
   a. Unit Designation /Name
   b. Location: (Camp/Post/Base Name, City/Town/State)
   c. Troop Strength: (Population)
   d. Percent of Female Population:
   e. Date Requested: (Day, Month, Year)
   f. Dates of Operation (Day, Month, Year – Day, Month, Year)
   g. Duration: (number of days)
   h. Life Support: (Unit must provide life support for AAFES associates to include housing, food, medical, communications and security)
   i. Operational Support: (Unit must provide electricity/generator, water, ogistics, material handling equipment, etc.)
   j. Facilities available: (List infrastructure available for AAFES use such as buildings, communications, etc.)

2. The point of contact for this memorandum is RANK First Name, Last Name @ DSN/COMM XXX-XXX-XXXX. List email address.

First Name Last Name
Rank, Branch
Position

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MFE Operations

National Guard & Reserve Training / Exercises Last 2 years

✓ 30 CONUS locations supporting over 60K military troops/$3M in sales

✓3 MFEs Peru, Trinidad Tobago & Dominican Republic; 7,700 troops / $150K sales

✓ 8 Feb 2010 deploy to Guatemala to support 2K troops/92 days

Natural Disaster

✓ IKE, 16 days-$8,300 sales 2,100 military troops & first responders supported

✓ California Forest Fires, 14 days- $7,000 sales 1,500 military troops & first responders

Current Operations

- **Haiti**
  - 2 x Mobile Field Exchanges
  - 10 x 20 ft. Containers
  - 11 Associates
  - March 2010 – UTC

- **Guatemala**
  - 1 x Mobile Field Exchange
  - 10 x 20 ft. Containers
  - 5 Associates
  - Feb 2010 – June 2010

Points of Contact

- **Chief, Contingency Plans**
  - LTC Curtis Kinnard
  - COMM: 214-312-2026
  - DSN: 312.967-2026
  - Email: kinnardc@aafes.com
    curtis.kinnard@us.army.smil.mil

- **Deputy Chief, Contingency Plans**
  - Mr. Kent Forsch
  - COMM: 214.312.2503
  - DSN: 312.967.2503
  - Email: forschk@aafes.com
    kent.forsch@us.army.smil.mil

- **Operations Officer**
  - CPT Kristin Burt
  - COMM: 214.312.6134
  - DSN: 312.967.6134
  - Email: burtkr@aafes.com
    kristin.j.burt@us.army.smil.mil

- **Plans Officer**
  - CPT Michael Caldwell
  - COMM: 214.312.4026
  - DSN: 312.967.4026
  - Email: caldwellmi@aafes.com
    michael.r.caldwell@us.army.smil.mil

Main Office: 214-312-6474
Group Email: zzAAFESContingency@aafes.com